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Ravi is an Electronics Engineer from National Institute of Technology, Allahabad and an MBA from School of Management, IIT Bombay with specialization in Manufacturing & Technology Management.

He has over 13 years of consulting experience and heads the Enterprise Transformation Group at Nihilent. His team provides consulting services to global organizations in the areas of Learning, Innovation, Knowledge and Performance management.

Ravi has led a number of projects worldwide at State Bank of India, Sasol, Tata Teleservices, GE, Kellogg, Nedbank, Barclays Bank, South African Revenue Services among others in the USA, UK, Japan, South Africa and India. Ravi has helped organizations to execute their strategy using tools such as Balanced Scorecard, Process Redesign, ERP, CRM, CAD/CAM and GIS using IT products such as Siebel, SAP, Microsoft and Intergraph.

He has spoken at various management conferences such as the Knowledge Management Africa conference held in Johannesburg and has written a number of articles on Change Management, Knowledge Management and Customer Experience Management.